

## Museum Guide Volunteers

### EXPECTATIONS & REQUIREMENTS OF MUSEUM GUIDE VOLUNTEERS

#### MUSEUM GUIDE VOLUNTEER DESCRIPTION

Museum Guides enliven galleries by facilitating a variety of engaging and informal learning experiences that create a sense of welcome and belonging for all visitors.

#### VOLUNTEER ROLE

- Engage visitors while stationed in permanent collection and temporary galleries
- Support public programs such as Art+Family=Fun and Creative Café
- Facilitate hands-on activities associated with these programs
- Deliver interactive tours to “walk-in” visitors

#### VOLUNTEER QUALIFICATIONS

- Have curiosity and strong belief in life-long learning
- Have a strong interest in visitor experience, regardless of art content
- Ability/willingness to learn education methodology, Museum collections and Museum operations
- Ability/willingness to learn additional skills, content, and/or duties as needed by the Museum
- Ability/willingness to serve in any role as assigned by Shift Captain
- Ability/willingness to take the initiative to interact with visitors of all ages
- Ability/willingness to be monitored and receive constructive feedback
- Ability/willingness to participate in interactive learning techniques, such as role playing
- Ability/willingness to learn and use technology, such as touchscreen
- Ability/willingness to learn and use the password-protected website VolunteerNet
- Have an active personal email account and check it regularly
- Ability to stand and walk for three hours

#### MUSEUM GUIDE BENEFITS

- Opportunity to meet a variety of Museum visitors
- Support visitors in interactive learning experiences that meet their individual goals
- Exercise talents/skills in the context of the Museum’s collection, goals and tactics
- Learn art history content and education methodology
- Assist the Museum in its goal of attracting a larger and more diverse audience through an offering of varied experiences

#### TIME COMMITMENT, TRAINING & CONTINUING EDUCATION

- Attend six initial “Core Curriculum” trainings
- Attend eight Continuing Education trainings each year
- Complete two three-hour shifts per month, on evenings and weekends
- Minimum commitment of two years requested